



## Flexible Technology Support For When and How You Need IT?

BusinessGUARD Retainer allows your organization to simplify your technology support needs with monthly on-site support

PCL Solutions **BusinessGUARD** Retainer provides your company with the reassurance of an on-site technology support professional at a price point that is right for your business.

Whether your business is a large or small business. PCL Solutions provides the support you need to concentrate on what's important, which is growing and managing your business.

**BusinessGUARD** Retainer is a fixed monthly program that provides scheduled on-site visits to resolve and optimize any technology challenges you may be experiencing.

We want to become a member of your business team that you can count on, but without the cost of a full time technology staff.

### Business**GUARD** Retainer

Benefits	Level 1	Level 2	Level 3	Level 4
Included Onsite Support Hours	2 Hrs/Mo	4 Hrs/Mo	12 Hrs/Mo	24 Hrs/Mo
Onsite Hourly Support Rate	\$150/Hr	\$150/Hr	\$150/Hr	\$150/Hr
Remote Hourly Support Rate	\$100/Hr	\$100/Hr	\$100/Hr	\$100/Hr
Travel Charge	\$50*	\$50*	Waived*	Waived*
Scheduled Onsite Days	1/2 Hrs/Mo	2/2 Hrs/Mo	4/2 Hrs/Mo 2 Hrs/Float	4/5 Hrs/Mo 4 Hrs/Float
Onsite Minimum	2 Hrs	2 Hrs	2 Hrs	2 Hrs
BusinessGUARD BackUp	Not Included	Not Included	100 GB**	200 GB**
Monthly Retainer	\$270***	\$500***	\$1,440***	\$2,700***

\* Within PCL Solutions Local Support Area

\*\* Additional BackUp based on BusinessGUARD BackUp

\*\*\* Does not include Services Outside of the BusinessGuard Retainer or Services Above Allocated Hrs



Contact PCL Solutions Today To Learn More

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